

CANTERWOOD DIVISION 12 STEP Homeowners Association

Summer 2020 Newsletter

PREFERRED RATES FOR RESIDENTS!

The Board has obtained Special Discounted Pricing for a number of services from our Operations & Maintenance contractor, **Advanced Septic & Construction Services**. See the attached rate sheet and instructions for requesting services at these special prices. The rates are worth checking out! Thanks again to **Advanced** for supporting our community.



2020 BOARD OF DIRECTORS

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BE AWARE: FLUSH WITH CARE!

Our *Stay Home, Stay Healthy* lifestyle, with its ongoing emphasis on personal hygiene, prompts this reminder about keeping our septic tanks and STEP system healthy and operating effectively. While many products claim to be “flushable,” be wary – and aware of the significant risk of plugging your plumbing. Paper towels, napkins and wipes do not disintegrate easily and can shorten the maintenance life of your system. As a best practice, these items should never be flushed down the toilet.

BE PREPARED: WHAT YOU NEED TO KNOW

The various pandemic protocols remind us we need to rely on ourselves (and each other). Do you know where your septic system components are? Locate your control box, pump and line shut-offs, and the three vault covers (green lids) in your yard. Are your lids intact, secure and accessible? Need help finding your components? You'll find a handy homeowner's [checklist](#) and pro tips on the Division 12 STEP web site.

*To learn more about your STEP system, visit
www.canterwooddiv12step.org.*

If you have any suggestions or comments, let us know.

*Thanks to our webmaster, Steve Muretta, for
his outstanding web site support!*

CITY DISCOUNTS SEWER CHARGES

Anticipating the economic impact of COVID-19, the City of Gig Harbor reduced utility service charges to all ratepayers for one billing cycle. This one-time rate adjustment resulted in a savings in sewer charges to Division 12 STEP HOA for March-April, 2020. The Board will consider options for managing this unexpected savings for the benefit of all Division 12 residents.

Insurance Coverage? A question at the 2019 Annual Meeting prompted an evaluation of STEP insurance coverage. General liability coverage for personal injuries (slips, trips and falls) and Directors & Officers liability coverage was determined to be adequate. However, we discovered that liability for pollution (think: sewage spills) is excluded. The Board is researching options, including self-insurance for these (unlikely, but possible) events.

●●● HAVE A GREAT SUMMER ●●●



June 2020 – June 2021 Price List

AAdvanced Septic and Construction Services, is under contract with the, Canterwood Division 12 STEP Homeowners Association (HOA) to provide operation and maintenance services for your treatment system.

As a part of our agreement, we are extending, Division 12 STEP residents **Special Discounted Pricing.**

When contacting our office to schedule services, you will need to let the customer service representative know you are a member of the Canterwood Division 12 STEP system and eligible for the Special Pricing.

To request services contact us: Phone: 253-435-9999

OR customerservice@advancedservices.com

We look forward to helping you with any service requests, you might have.

O&M Inspection by Service Crew	each (ea)	\$	185.00
O&M Inspection (if performed while pumping)	each (ea)	\$	85.00
Pump Septic Tank (up to 1000 gallons)	each (ea)	\$	355.00
Pump Septic Tank (up to 1200 Gallons)	each (ea)	\$	399.00
Pump Tank (up to 500 gallons)	each (ea)	\$	265.00
Septic Tank Dig and Locate (1/2 hr min)	(1/2 hr)	\$	55.00
Electronic Locator Pill	each (ea)	\$	85.00
Replace/install Baffle (Without Confined Space Entry)	each (ea)	\$	239.00
Truck Time (After Service Call)	hour (hr)	\$	165.00
Confined Space Entry (Per Entry)	each (ea)	\$	250.00
Install 12" or 24" riser with lid up to 2 feet	each (ea)	\$	289.00
Install 6" riser with lid up to 2 feet	each (ea)	\$	179.00
Replace and install new riser lid	each (ea)	\$	85.00
Jett and clear main line (While Pumping)	each (ea)	\$	175.00
Jett and clear main line (Pumping Not Included)	(per hr)	\$	265.00
Service crew (after service call)	(per hr)	\$	165.00
Alarm repair and troubleshoot	(per hr)	\$	165.00
Camera with locator	(per hr)	\$	275.00
Machine Dig and Locate (2 hr min)	(per hr)	\$	255.00
Electronic Locator Pill	each (ea)	\$	85.00
Repaired tank bottom (Includes Confined Space Entry)	each (ea)	\$	1,369.00
Pump Replacement (Pump Models: PF 10-0511/PF 20-0511 Included)	each (ea)	\$	1369.00+pumping
Pierce County Fee (if applicable-required when tank pumping occurs)	each (ea)	\$	53.00